

Case Study. Trent College, Nottingham



“In two months, the Panda solution has identified suspect items, mainly spyware, missed by our previous antivirus system.”

Matt Harris
IT Support Engineer

Panda Security enables Trent College to communicate effectively and safely

The IT unit at Trent College has rolled out Panda's Managed Office Protection (PMOP) antivirus solution to all 500 server and client computers spread throughout the campus enabling them to send and receive vital information safely and efficiently.

Trent College required a system that would enable all the Colleges computers many of which use separate networks to link to a central server within the College, without the risk of spreading viruses or being beset with spyware.

Panda Security solution has been selected by Trent College to protect IT traffic across the whole campus and beyond. The College was keen to replace its existing security solution, which would not work accurately with the many different networks used by individual departments, and mobile users. The challenge of this project was to ensure that the Panda solution would not only work on email communications between faculties, but also protect staff and students as they accessed the Internet. In addition, the College wanted a scalable solution, to deal with the number of endpoints that would need to be added on to the system over a period of time.

The threat from all types of malware was already evident, and the College could see that the existing solution was not identifying and dealing with enough of the viruses and spyware that were attacking the network. Discussions were opened with Panda, and a decision was taken to replace the old anti-virus software with WebAdmin, which is designed to deliver complete 'hands-off' protection for an organisation's servers and workstations. To the College's relief WebAdmin can be instantly deployed and automatically updated, and the Panda team were able to adapt the software to fit the College's specific requirements.

Following the initial install, 500 computers across the campus have been updated to WebAdmin, and their protection is managed from one central point within the IT support department at Trent College. Matt Harris, said: "We are responsible for the safe running of all these computers, which are used heavily to supply course work, communicate with tutors, not to mention access the Internet. We have to protect them at every stage from the dangers of malware, and the Panda system will work with all the computers, no matter what individual network is being used."

The major benefit of the product is that as long as the client computer is connected to the Internet, it can be monitored and managed securely, enabling the individual practices to work without the risk of contracting a virus, or being plagued with spyware. The obvious result is that the system can be managed centrally by just one person, and it delivers a high level of protection, thereby preventing loss of productivity and enabling the College to achieve a rapid return on investment.

During 2008 Trent College's WebAdmin solution was seamlessly updated to the latest **Panda Managed Office Protection** an advanced web-based anti-malware solution utilising Panda Security's cloud-based "Collective Intelligence" system.

So impressed with the Panda Managed Office are Trent College that they have renewed their license once again in 2009.

Details

- Company size: Key account.
- Market: Education
- Country: UK
- 500 licenses for:
 - Workstations
 - servers.

Benefits

- Saves management costs and time thanks to the centralized administration console.
- Improved availability and service quality through helping to keep applications operative.
- Incidents resolved within 24 hours.